



Baromètre CMAP

Médiations réalisées en 2023

Arbitrages réalisés en 2023

Centre de Médiation et d'Arbitrage de PARIS
39 Avenue Franklin Delano Roosevelt
75008 Paris
Tél: 01 44 95 11 40
cmap@cmap.fr
www.cmap.fr/

Médiations



STATISTIQUES DE LA MÉDIATION



Sur **2 261** dossiers :

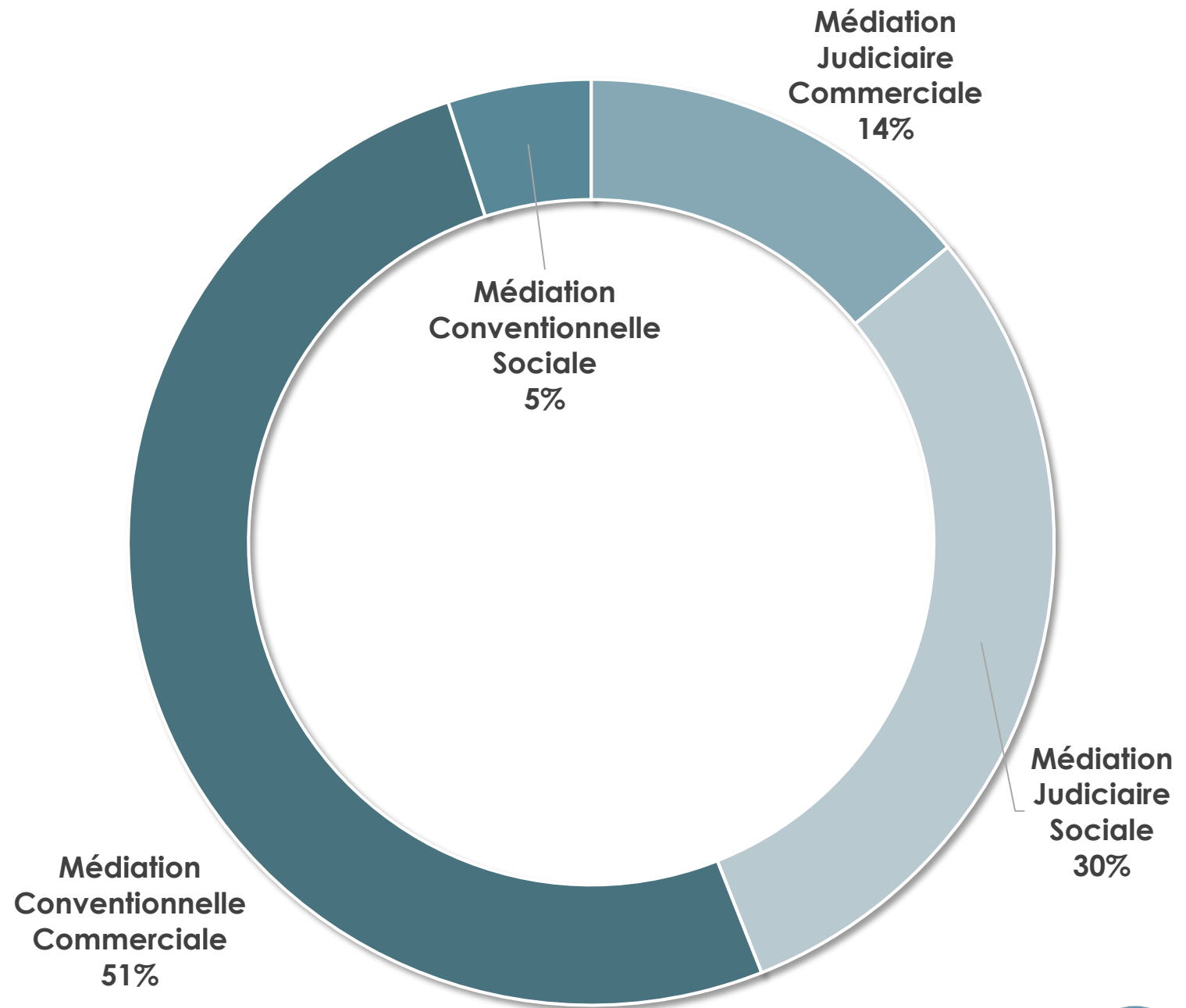


380 dossiers
Médiations Entreprises

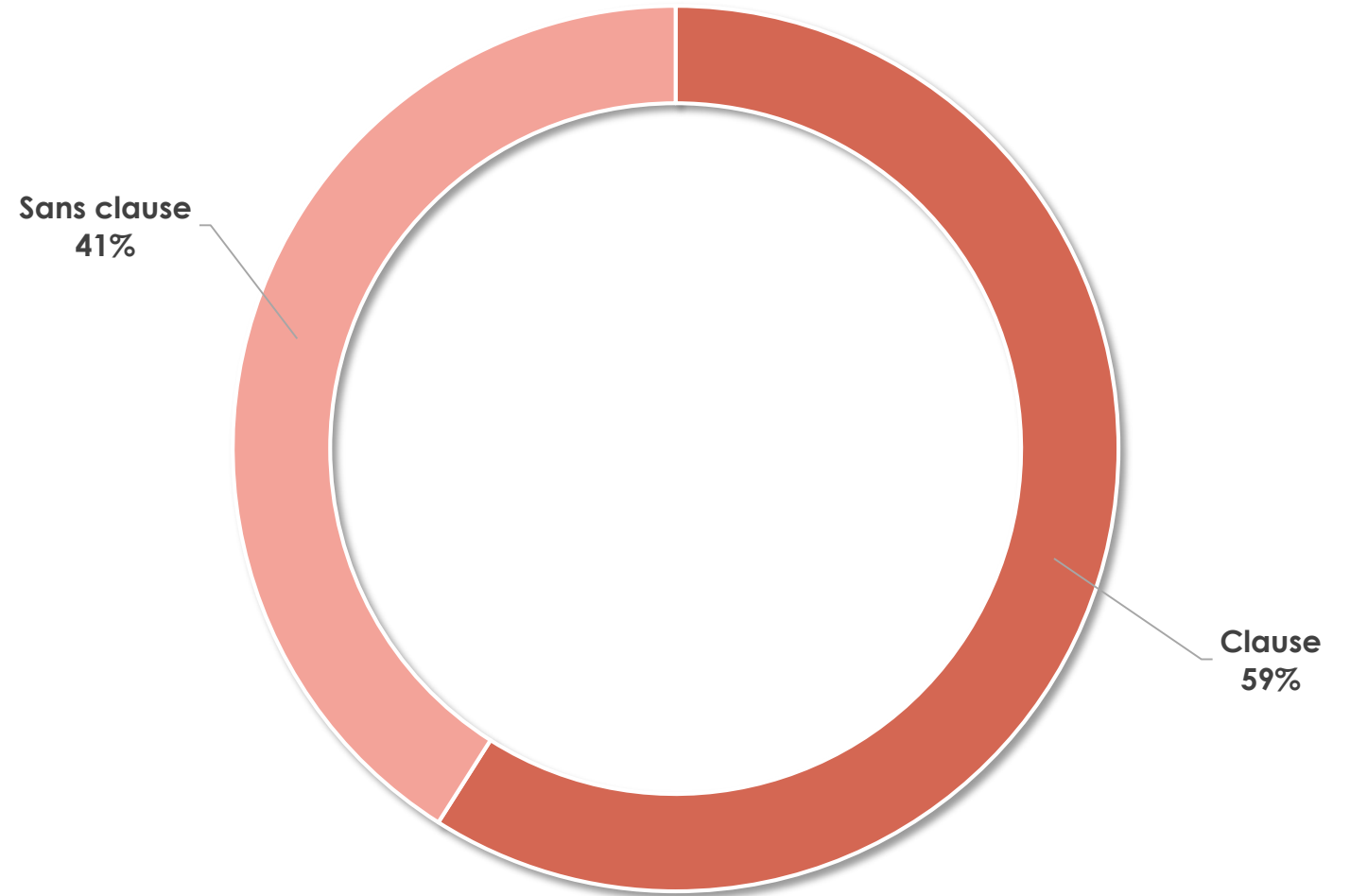


1881 dossiers
Médiations Consommation

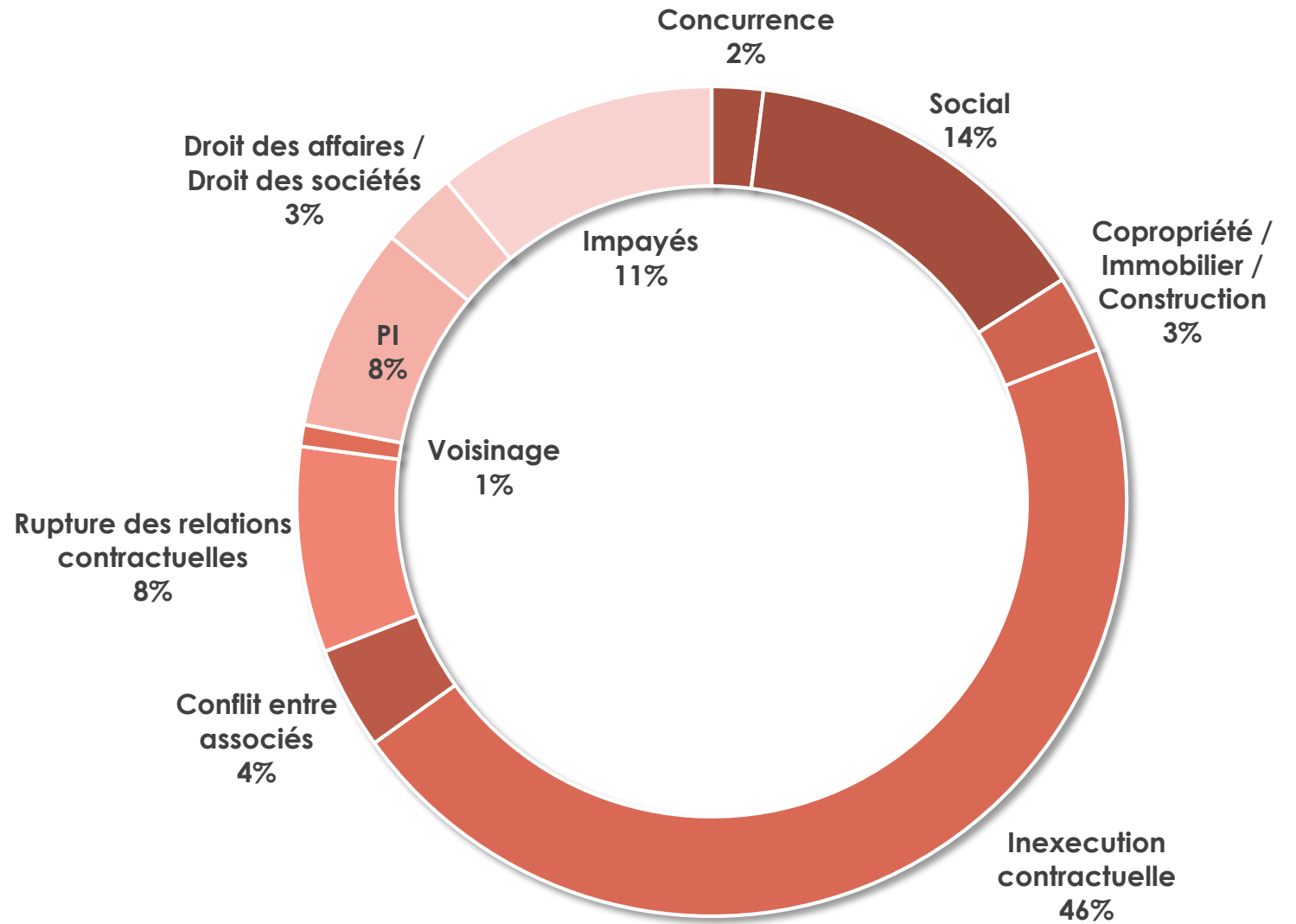
TYPE DE MEDIATION



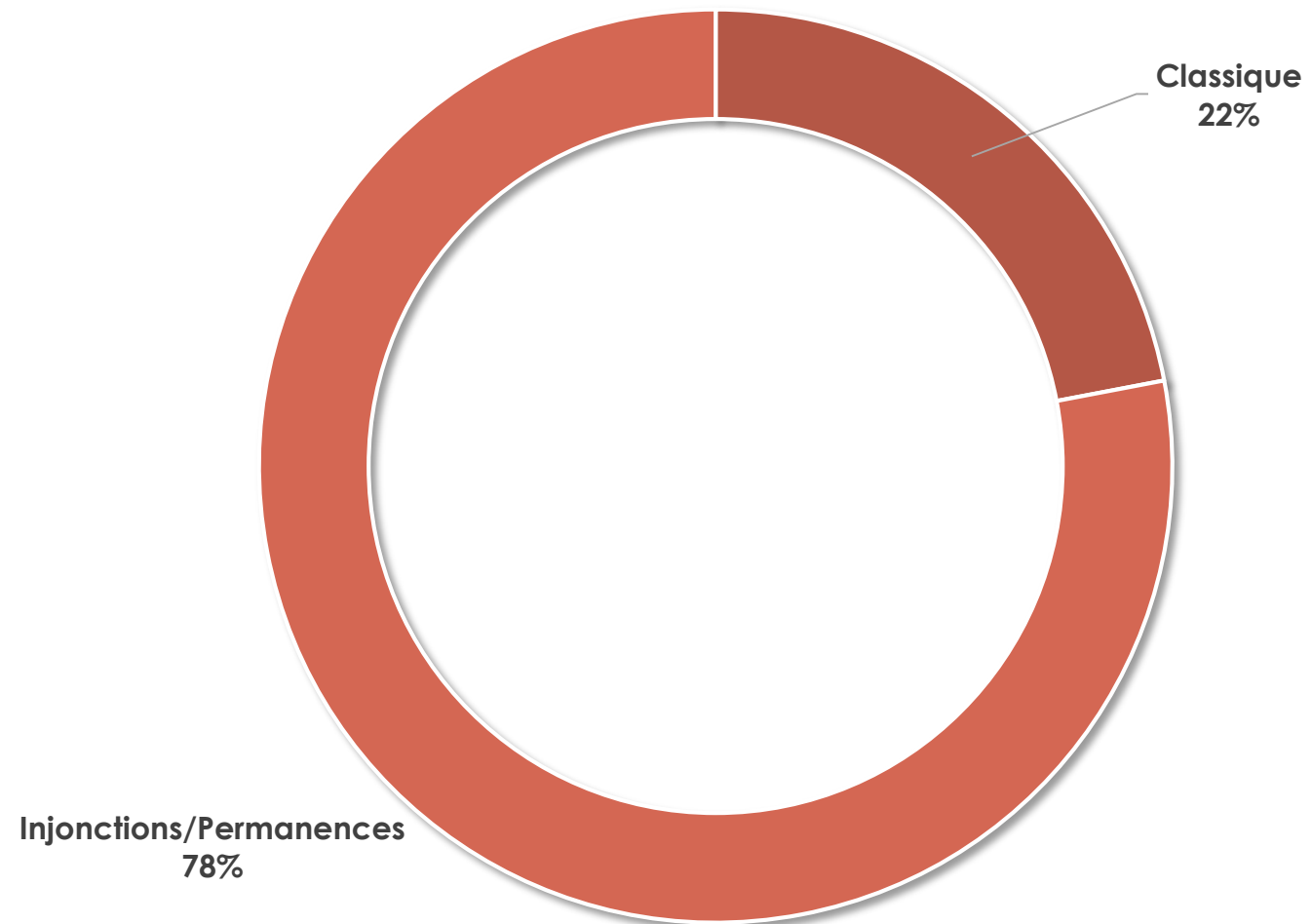
MODALITÉS DE SAISINE



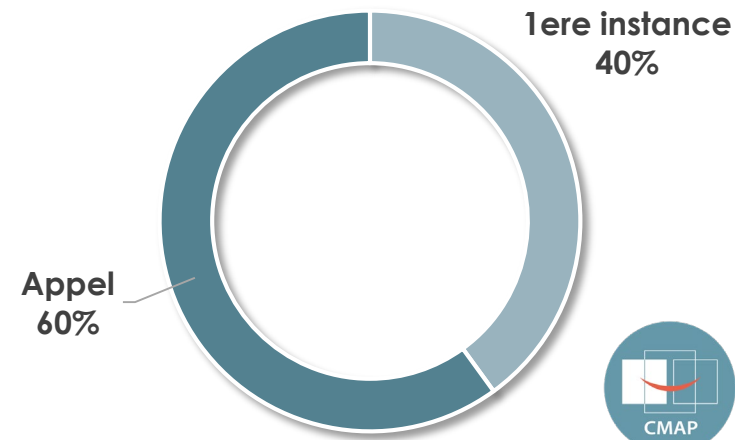
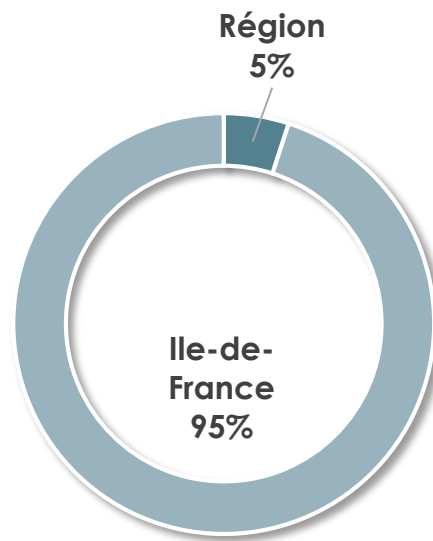
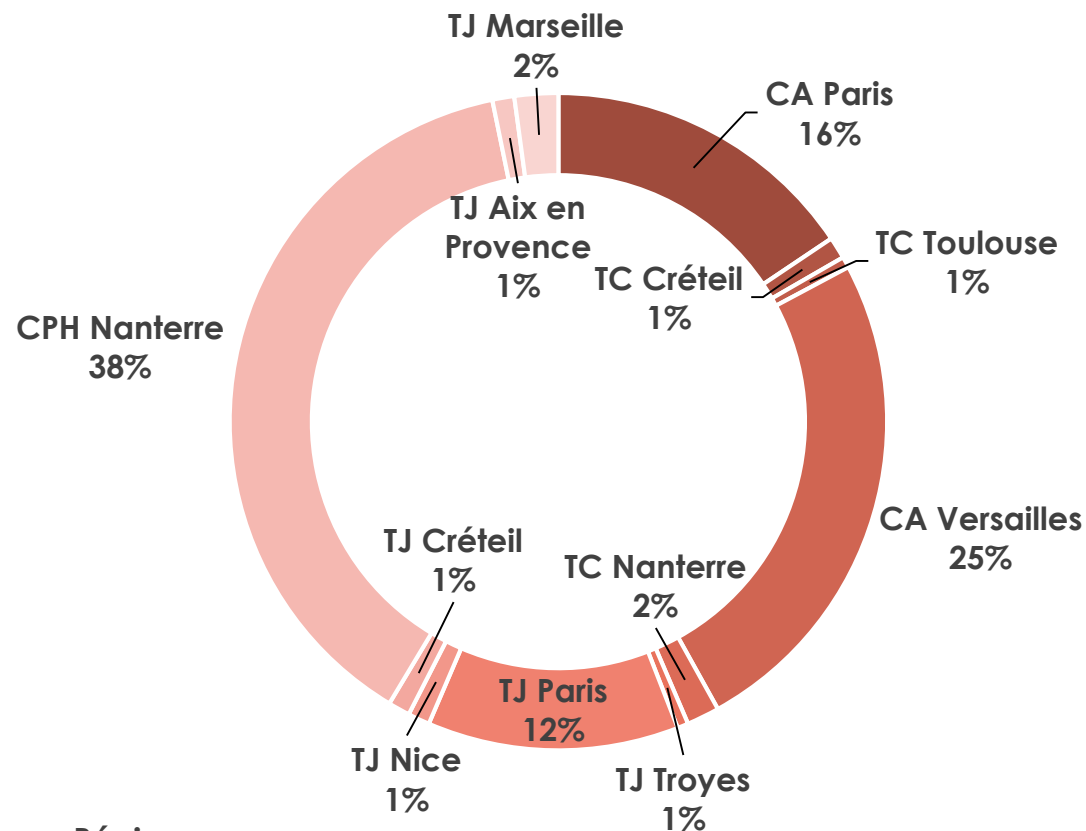
TYPOLOGIE DE LITIGES



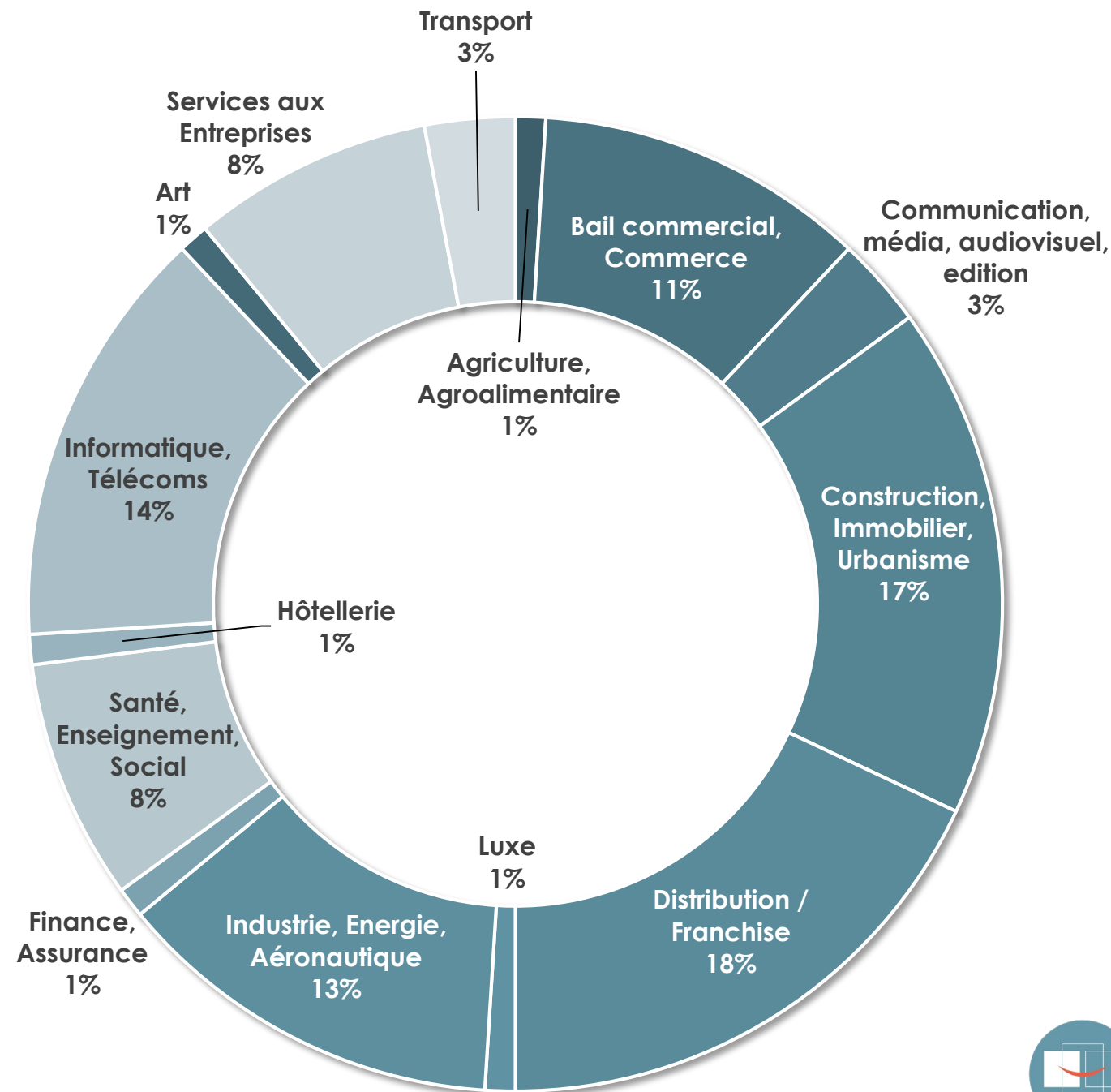
SOURCES MÉDIATIONS JUDICIAIRES



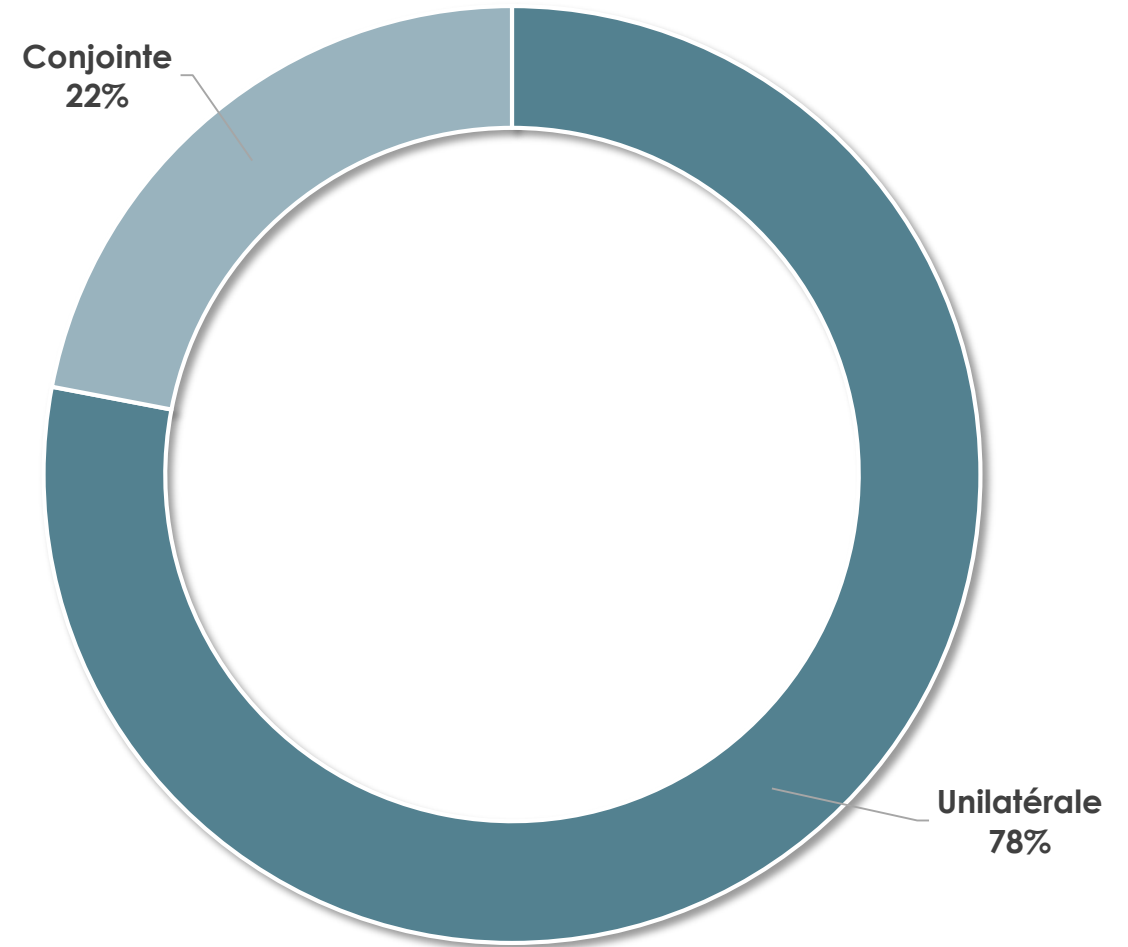
ORIGINE DES MÉDIATIONS JUDICIAIRES



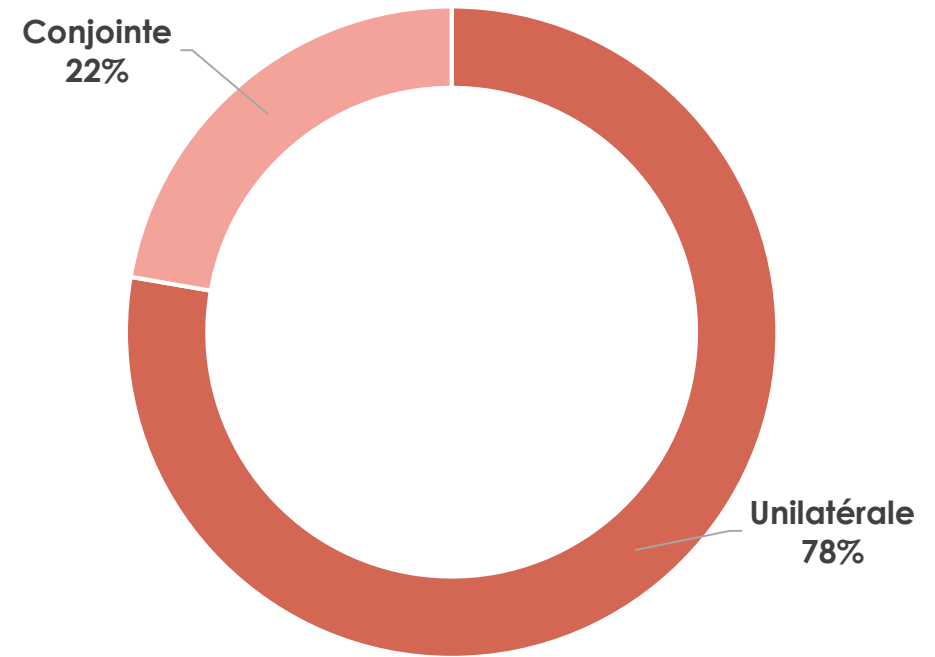
SECTEURS D'ACTIVITÉ



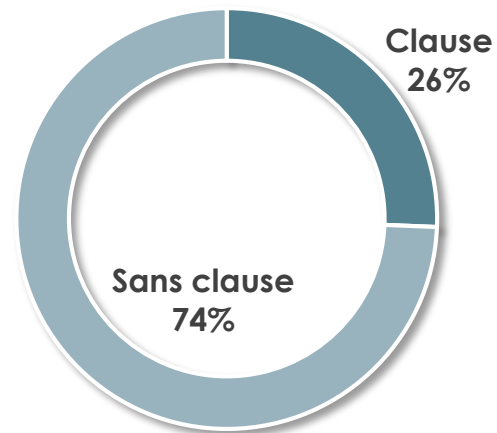
MODALITÉS DE SAISINE



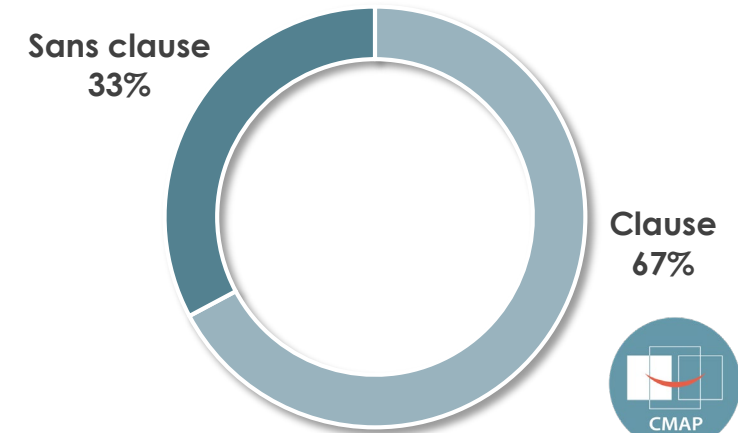
MODALITÉS DE SAISINE



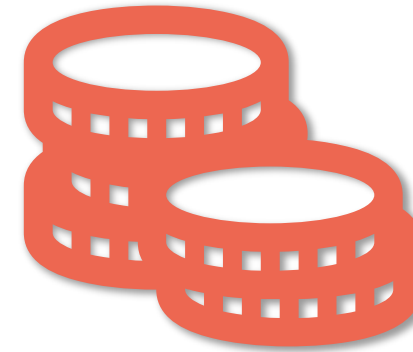
Si conjointe



Si unilatérale



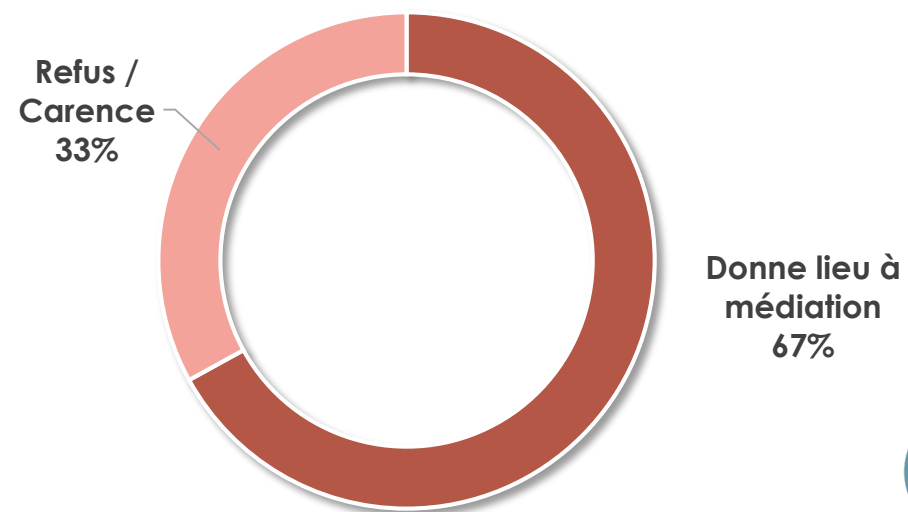
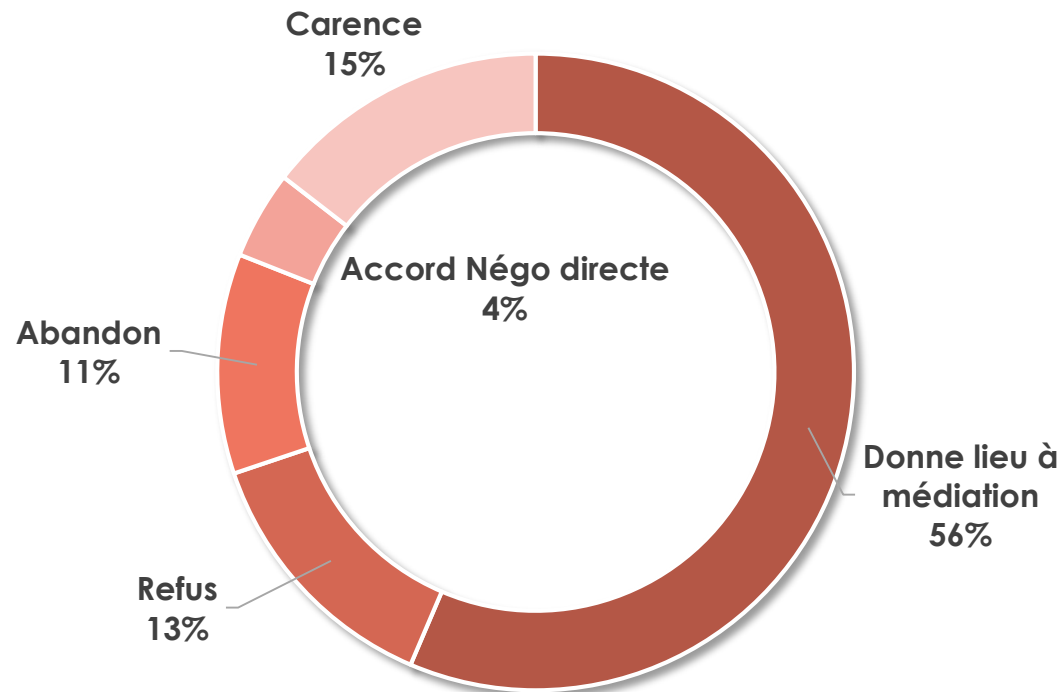
MONTANT CUMULÉ DES ENJEUX



820 700 000€

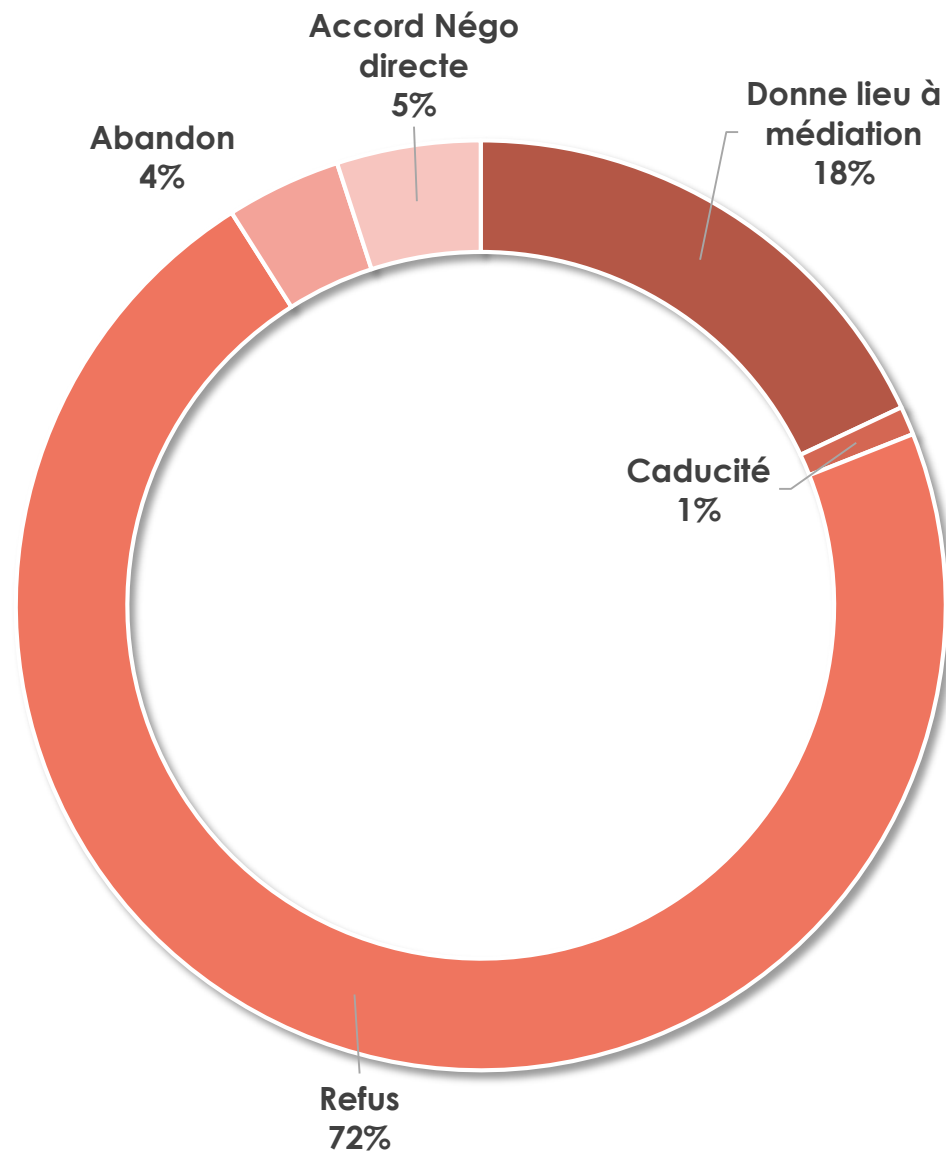
MÉDIATIONS CONVENTIONNELLES

Taux de transformation
des saisines du CMAP

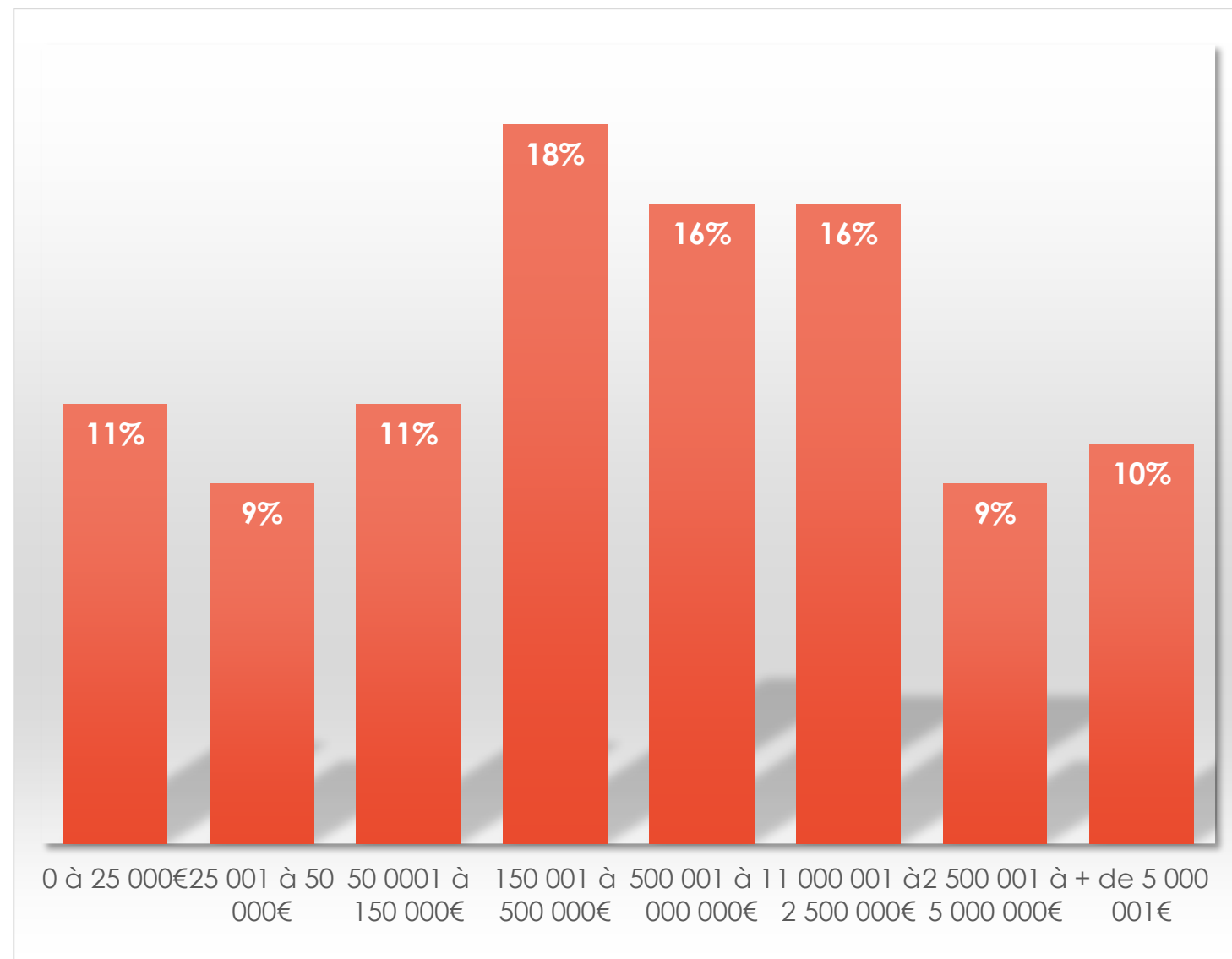


MÉDIATIONS à la suite d'une injonction

Taux de transformation
des saisines du CMAP



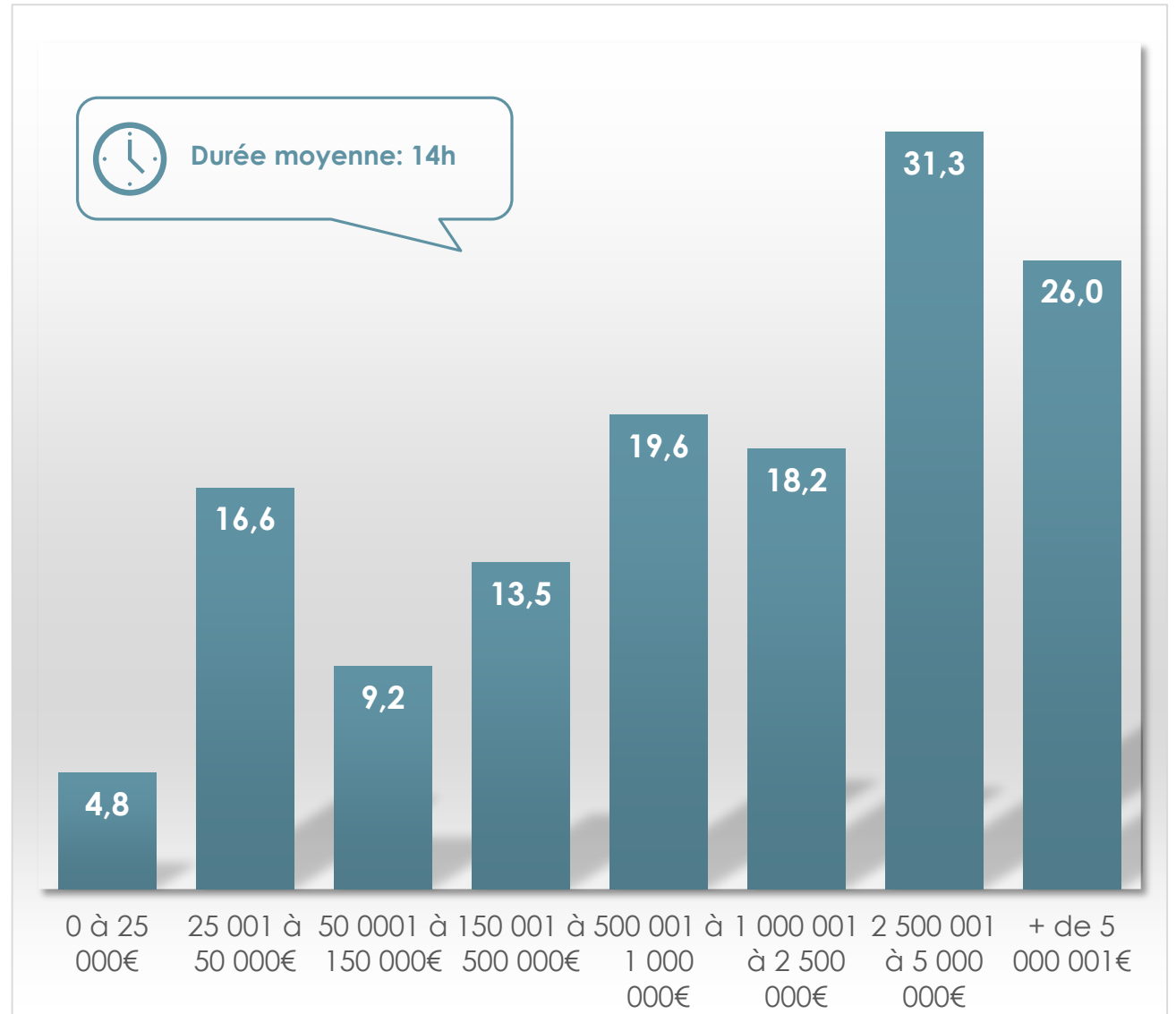
FOURCHETTE DES MONTANTS EN LITIGE



Montant des enjeux

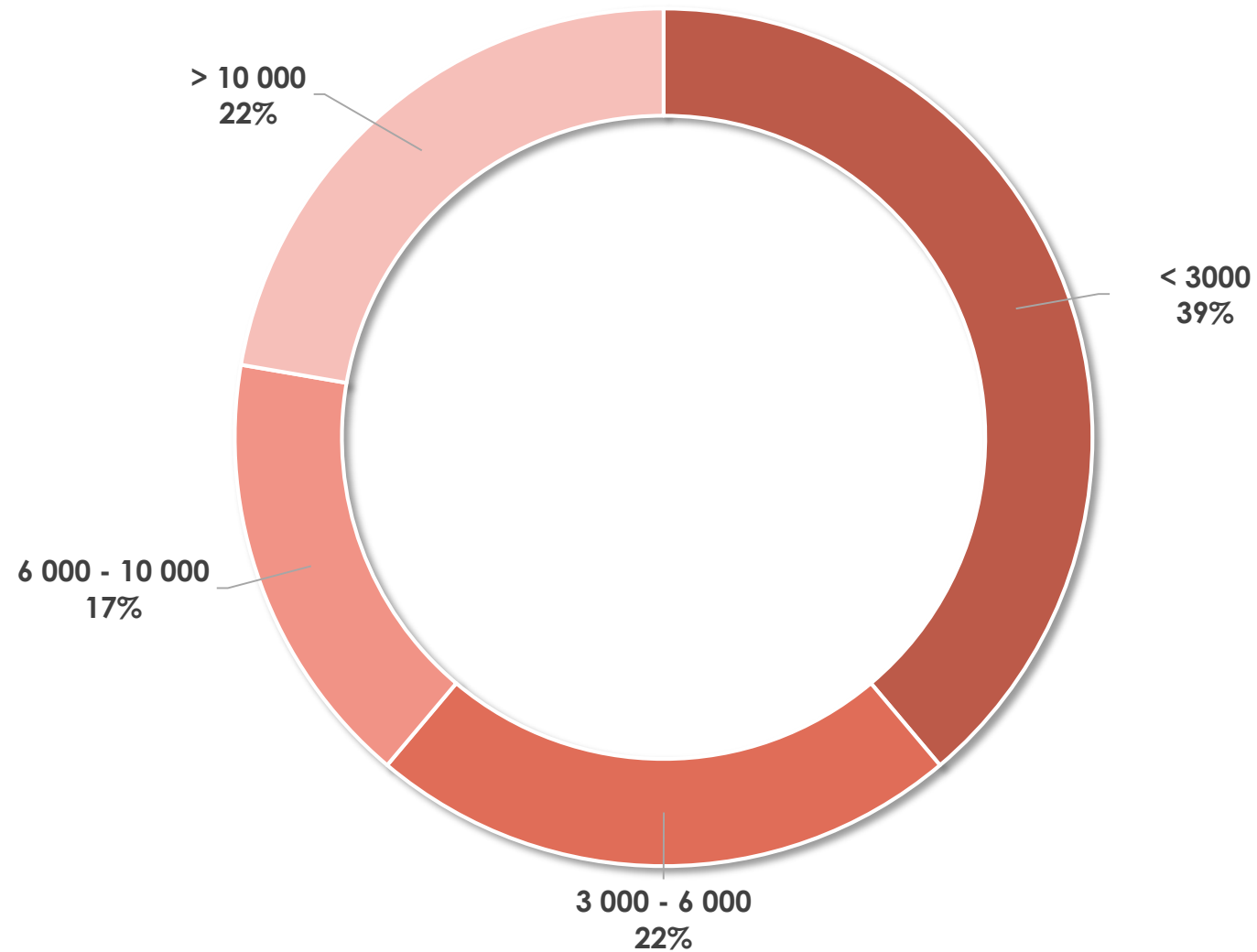
DURÉE DE LA MÉDIATION

Durée en heures



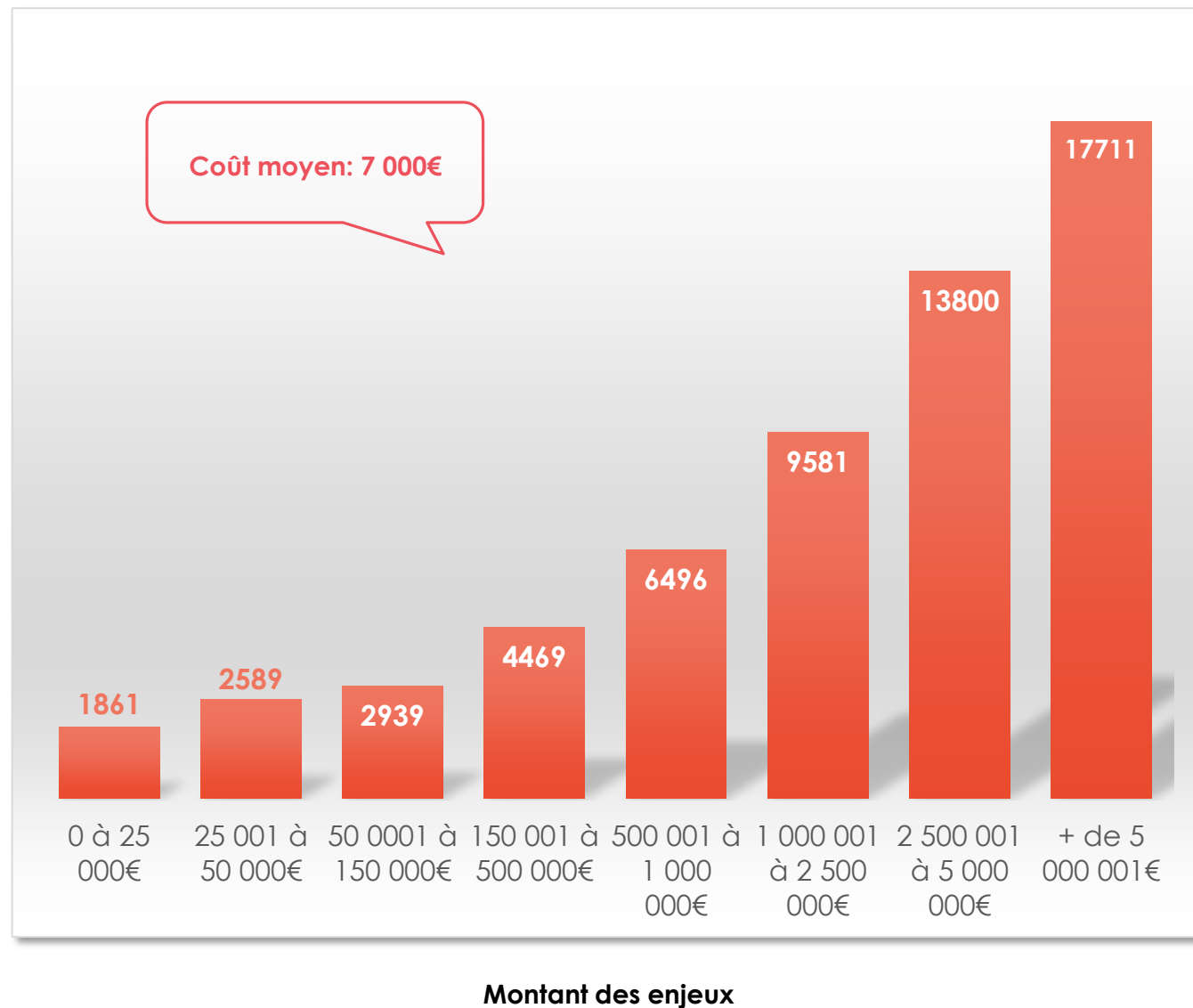
Montant des enjeux

COÛT TOTAL DE LA MÉDIATION

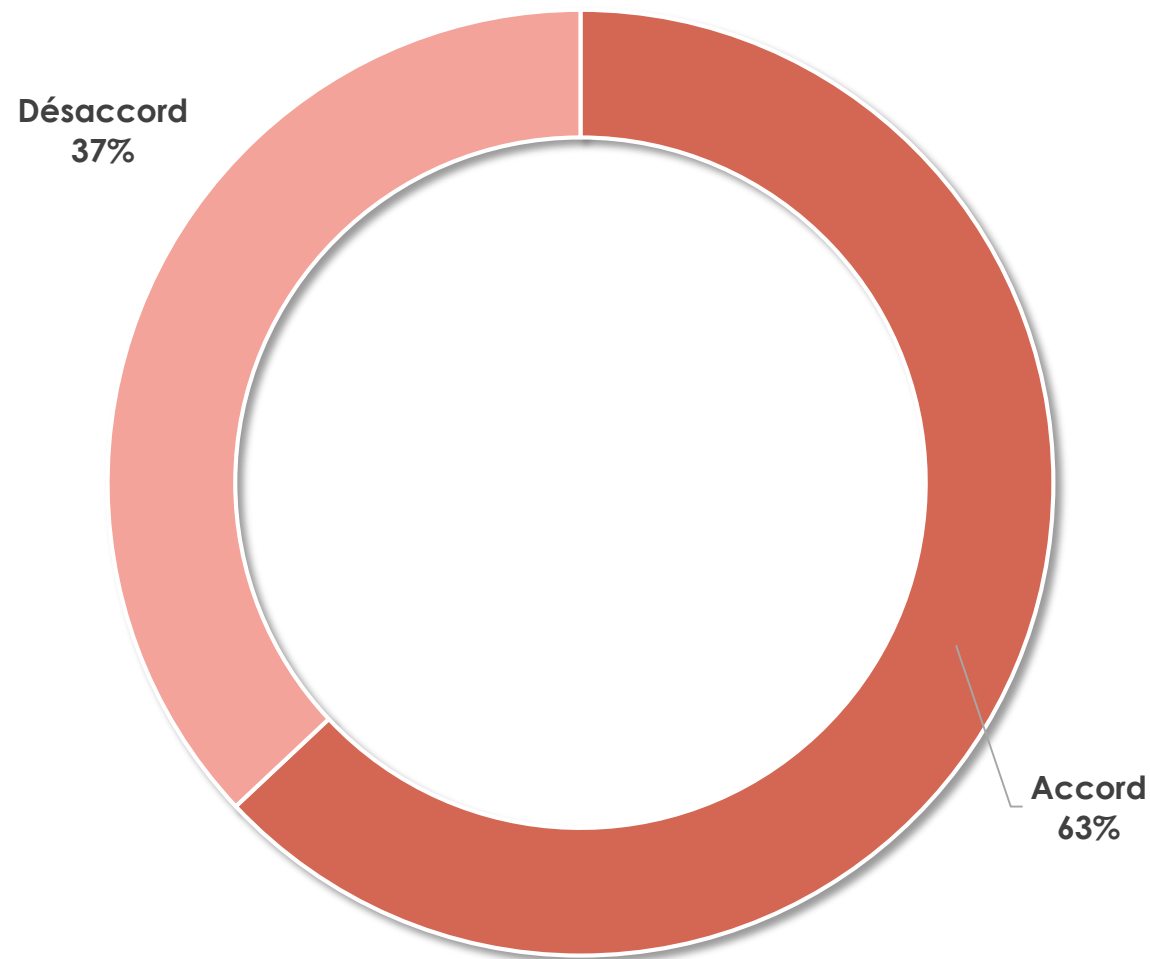


COÛT MOYEN DE LA MÉDIATION PAR RAPPORT AUX ENJEUX EN LITIGE

Coût moyen de la médiation

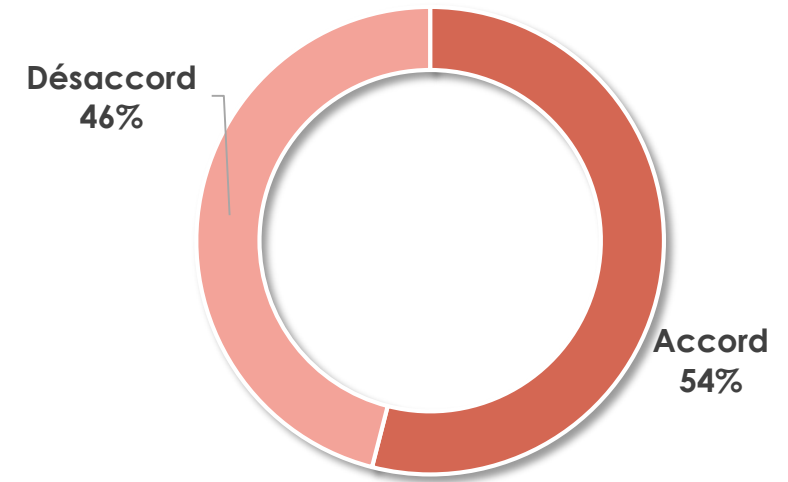


ISSUE DES MÉDIATIONS: VUE GÉNÉRALE

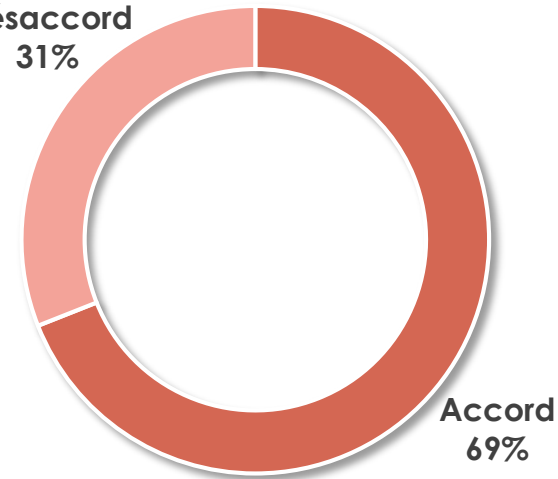


ISSUE DES MÉDIATIONS: VUE DÉTAILLÉE

Judiciaire



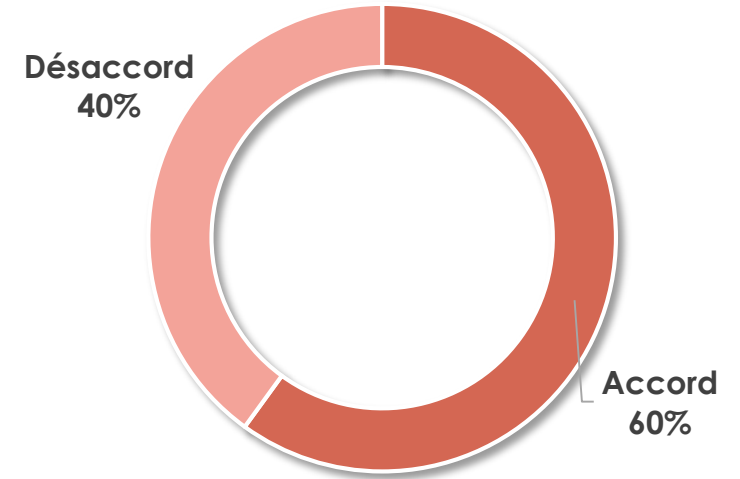
Désaccord
31%



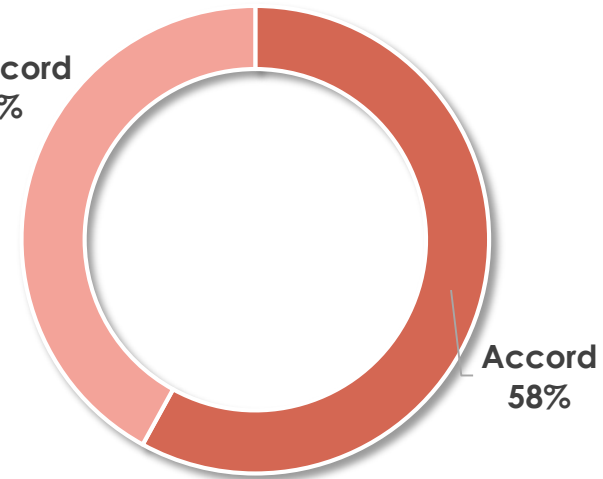
Conventionnelles

ISSUE DES MÉDIATIONS: VUE DÉTAILLÉE

Commerciale



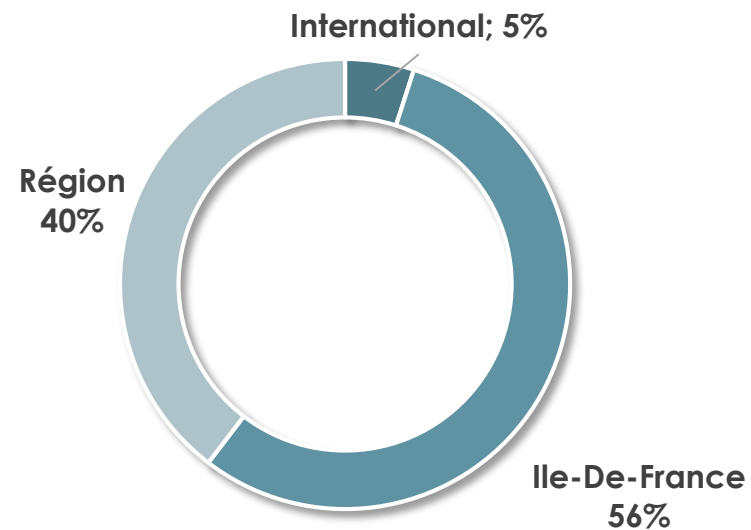
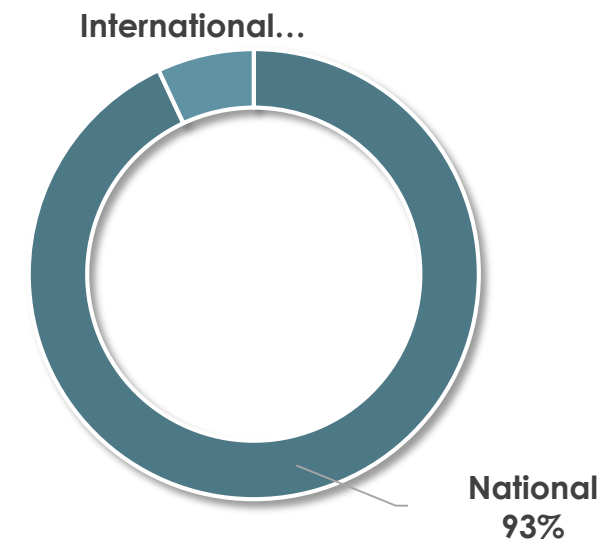
Désaccord
42%



Sociale

ORIGINE GÉOGRAPHIQUE DES PARTIES

Dossiers

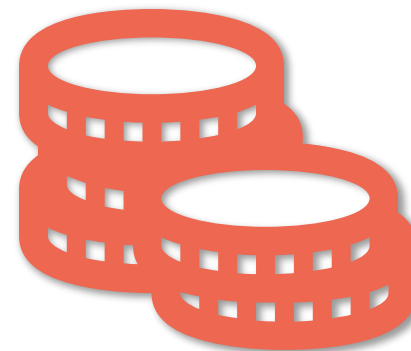


Parties

Arbitrages



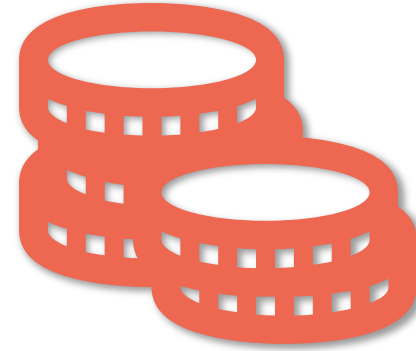
MONTANT CUMULÉ DES ENJEUX



950 000 000€

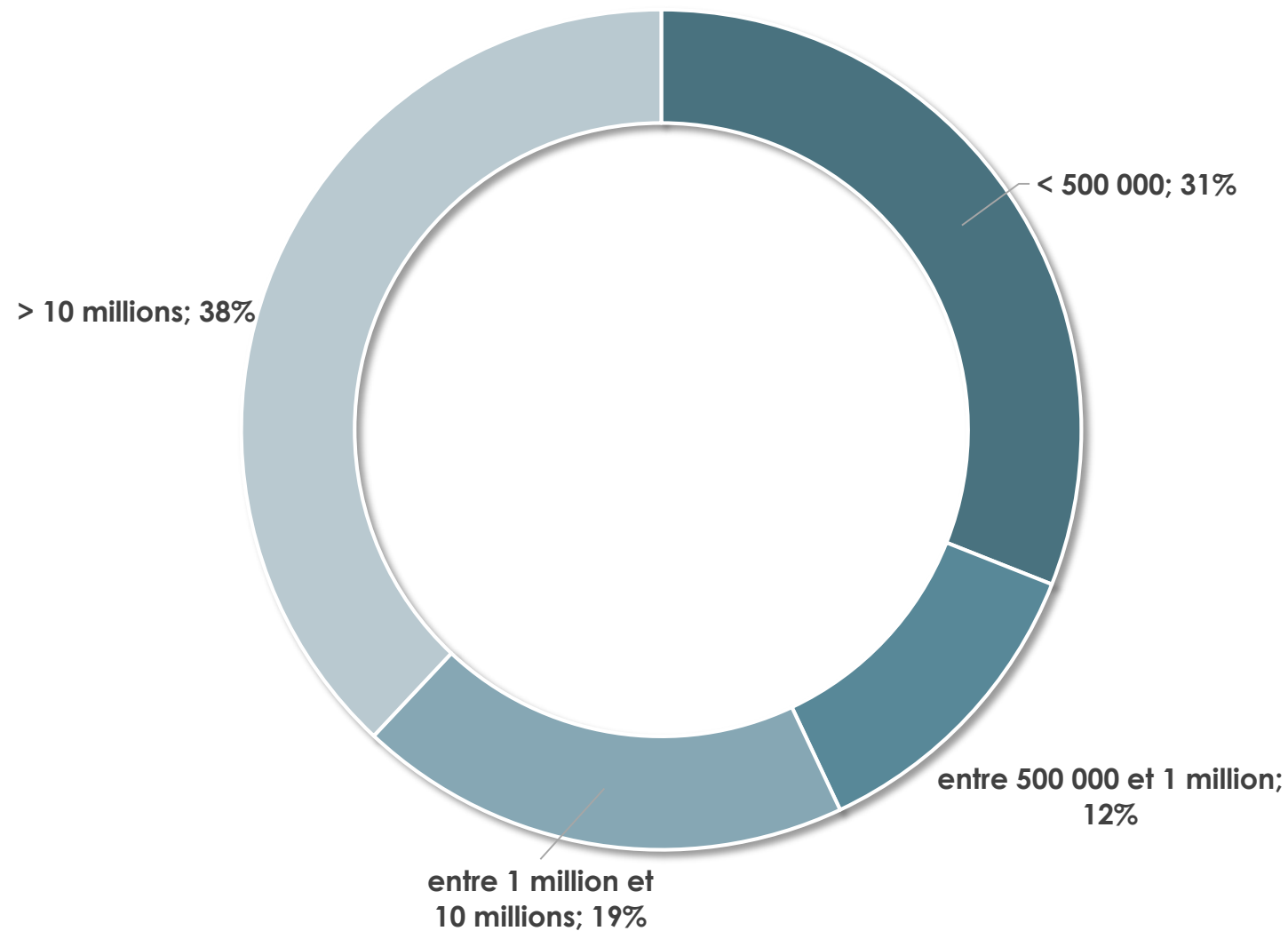
21 dossiers

HONORAIRES

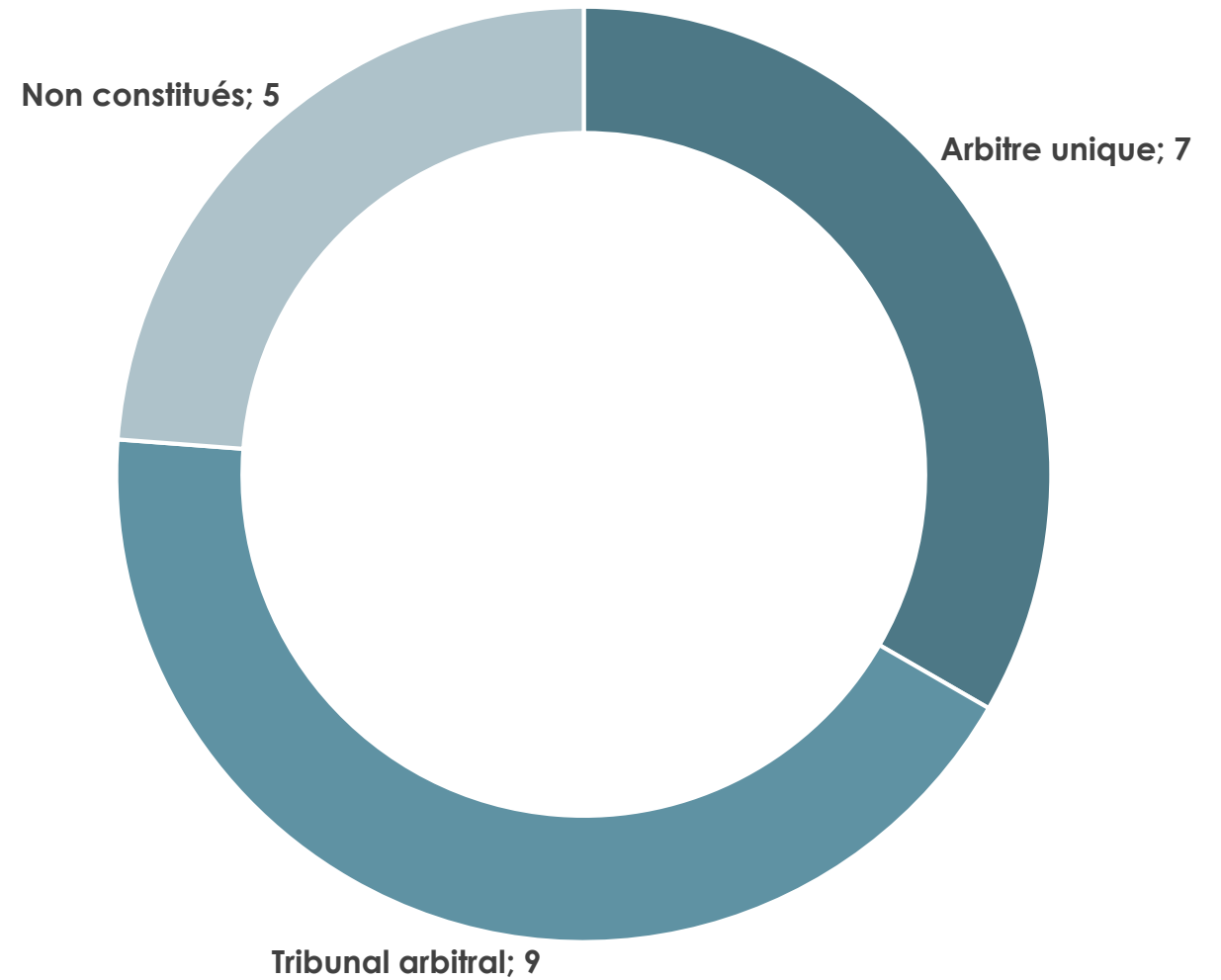


90 000 €

FOURCHETTE MONTANT DES LITIGES



COMPOSITION



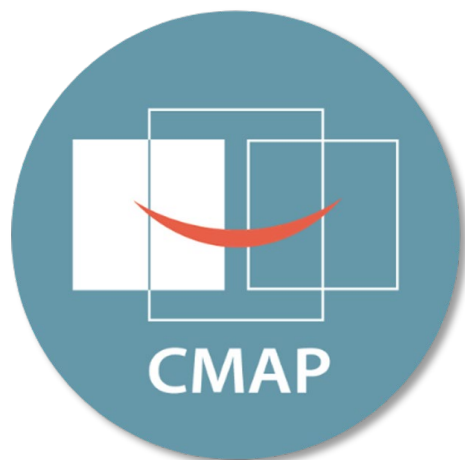
DUREE MOYENNE DE LA PROCEDURE



Saisine – Sentence
17 mois



**Saisine du Tribunal
Arbitrale – Sentence**
10 mois



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**CCI PARIS ILE-DE-FRANCE
ENTREPRISES**

